

Make the Most of Each Day

Personal Care at SpiriTrust Lutheran®, The Village at Utz Terrace

Common Areas:

- 45-acre tobacco-free community with mature trees and walking paths
- Activity lounge
- Arts and crafts center
- Hair salon
- Café with coffee bar
- Comfortable lobby and sitting area
- Quiet conversational, social and recreational areas
- Main dining room that serves three restaurant-style meals a day and casual dining areas
- Game and craft rooms
- Gift shop
- Lounges
- Finely landscaped grounds with benches and flower / vegetable plots
- Fully-maintained library
- Meditation room
- Outdoor patios and gazebo



Social, Educational and Cultural Programs & Activities

- Creative arts
- Cooking and gardening
- Day trips and excursions for sightseeing and shopping
- Educational lectures and guest speakers
- Exercise classes
- Holiday theme parties
- Music appreciation
- Pet visits
- Religious services
- Social clubs including books, cards, drama and walking
- Table games, card games and bingo
- Trivia and current events



Standard Room Features:

- Generously sized private and semi-private rooms with two floor plan options (based upon availability)
- Carpeted living areas
- Full bathroom equipped with safety bars
- Safety features including emergency call system and heat / smoke detectors
- Phone line, cable jack and wireless Internet access
- Single bed, dresser, nightstand, chair and lamp
- Window treatment
- Option to personalize room with your own furniture and decorations

As a continuing care retirement community, the programs, amenities and services at The Village at Utz Terrace reflect the needs of residents. From time to time, these components may change to better reflect new service opportunities.



 **Spiritrust Lutheran**[®]
The Village at Utz Terrace

2100 Utz Terrace ▪ Hanover, PA 17331

717-637-0633 ▪ toll-free 877-838-4666 ▪ www.SpiritrustLutheran.org



Frequently Asked Questions

Personal Care at SpiriTrust Lutheran®, The Village at Utz Terrace

Will I be able to order my meals from a menu?

Yes, our dining room operates like a restaurant with wait staff. We offer seasonal menus. Breakfast includes a variety of both hot and cold selections. Two daily entrees plus an expansive “anytime menu” are available at both lunch and dinner. Outside of typical dining hours, a separate menu featuring a variety of salads and sandwiches is available.



Does The Village at Utz Terrace provide transportation?

Yes, we provide scheduled transportation for residents to go to medical appointments, outings, shopping trips, etc.



May I have guests?

Yes, family and friends are always welcome at The Village at Utz Terrace. They can join you anytime for a meal or visits in your room, the lounges or outdoor areas. Pets are also permitted to visit.

May I use my own doctor?

Yes, at The Village at Utz Terrace, many residents continue to see their own physician and other medical providers in the greater-community. In addition, our medical director specializes in geriatrics.

Can you accommodate my loved one for a short-term stay?

Yes, we offer respite care if a room is available.



Is there an orientation when I move in?

Yes. We realize that transitioning to a senior living community can be stressful. Our managers will meet with you to answer any questions and review the functions of their department. And we also arrange for “good neighbor” visits from existing residents to help you settle in and get to know the community.

What happens if I need additional assistance in the future?

Among the benefits of living in a continuing care retirement community are the levels of care offered. In addition to three levels of support within personal care, residents take comfort in knowing that skilled care is available at The Village at Utz Terrace. SpiriTrust Lutheran™ Home Care & Hospice also can provide additional services at The Village at Utz Terrace.

Does Medicare cover some of the cost for personal care?

No, Medicare is your health insurance and does not cover personal care. Medicare frequently covers skilled care and rehabilitation after certain criteria have been met. For more information about Medicare, contact the Social Security Administration at 1-800-772-1213.

If my funds deplete, will I be asked to leave The Village at Utz Terrace?

No, as long as you meet the eligibility requirements at time of admission to The Village at Utz Terrace, abide by the rules and regulations of SpiriTrust Lutheran, have not unethically spent down your funds, and maintain your eligibility for Medical Assistance and other third-party reimbursements, you will not be required to leave.

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Steps to Residency

Our goal is to make moving to the Personal Care Residence at The Village at Utz Terrace as easy as possible for everyone involved, as we realize this can be a stressful time in your life.

1. Complete an application. From this application, we will process the information to determine if you meet the financial requirements and which style of accommodations you would be eligible for.
2. We will provide you with a Medical Evaluation Form to take to your personal physician. Your physician will need to complete the evaluation in full and return it as soon as possible.
3. In addition to your physician completing the Medical Evaluation Form, we will schedule a time to complete an Assessment-Support Plan. If the prospective resident is currently in the hospital or nursing home, this meeting can also be held there, depending upon location. In addition to being required by the state, completing this document is a wonderful opportunity for us to learn more about preferences and discuss personal service needs.
4. After the meeting (with supporting documentation outlined on the form), Medical Evaluation Form and pre-admission Assessment-Support Plan will be reviewed. At this time, you will be notified if your application has been approved. This is not a lengthy process. If necessary, move-in can occur within 24-hours of your first inquiry.
5. Establish a move-in date. Your date of occupancy should occur within 7 business days of notification of acceptance or accommodation readiness by The Village at Utz Terrace, unless pre-approved by the community.
6. Schedule a date to move in and sign your Residency Agreement.
7. On or before day of move-in, provide any remaining paperwork and meet any outstanding financial obligations for the month. We will provide you with this amount prior to move-in. We invoice for services at the beginning of the month for upcoming room and board charges. The amount due will be pro-rated based on the remaining days in the month.